

RECURRING CARD PAYMENT APPLICATION FORM/ MODIFICATION FORM



PART 1: FOR APPLICANT'S COMPLETION

Please tick (√) appropriately

- Recurring Card Application** 申办银行卡定期支付
 Recurring Card Termination 取消银行卡定期支付
 Recurring Card Modification 更新银行卡定期支付

Please Email or WhatsApp to care@pacificlight.com.sg or +65 6266 1188 or mail the original completed form to: PACIFLIGHT ENERGY PTE LTD, Customer Service, 8 Jurong Town Hall Road, #12-01/06 The JTC Summit, Singapore 609434

PacificLight Customer Name/Company Name
和光能源客户姓名/公司名称[^]

[^] Contracted party in PacificLight's Electricity Supply Contract.

PacificLight Customer Account No(s). 和光能源账号

(i)
(ii)
(iii)

PacificLight Customer BRN/UEN No. (For corporates only)
公司注册号码

PART 2: DETAILS OF CARD HOLDER

Name of Card Holder (as printed on card) 持卡人姓名

Contact Person 联络人 (if different from card holder)

Contact (Tel/Mobile) No. 持卡人联络号码

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VISA/MasterCard No. VISA/MasterCard 信用卡/借记卡号码

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AMEX Card No. AMEX卡号码

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Bank/Card Issuer 发卡银行

Credit/Debit Card Expiry Date (MM/YYYY) 到期日

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Payment Authorisation (please tick one option) 付款账户

<input type="checkbox"/> Pay for myself	<input type="checkbox"/> Pay for PacificLight Customer in Part 1
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I/We hereby instruct PacificLight Energy Pte Ltd ("PacificLight") to debit / charge my / our card (as stated in Part 2) for payment for all invoices billed to the PacificLight Account (as stated in Part 1). This recurring card payment arrangement / authorisation will continue to be in effect until I/We notify PacificLight in writing to terminate it, or PacificLight receives a notification from the card issuer. I/We shall duly pay the card issuer on and all sums so charged or debited or paid by the card issuer to PacificLight on behalf of my/our account in full without any set-off, counterclaim or deduction on account of any dispute or claim which I/we may have against PacificLight arising from my/our Agreement with PacificLight for the electricity supply and services.

The above execution shall constitute my/our written authorisation to PacificLight from time to time submitting to the card issuer requests for the payment of any and all sums payable by me/us to PacificLight and for this purpose PacificLight may charge or debit or require to be charged or debited any such sum to my/our account with the card issuer specified in my/our Agreement with PacificLight for the electricity supply and services or any other account as may be notified by me/us and/or the card issuer. PacificLight reserves the right to terminate these recurring arrangements at any point in time at their discretion.

PDPA Consent

I/We hereby consent to the disclosure of my personal data by PacificLight to the bank(s) for the purpose of debit / charge my card to facilitate the payment of my electricity bills to PacificLight. PacificLight may retain my / our personal data for such period as is necessary until there is no legal or business purposes for retention.

Card holder signature as per authorised signature on the payment card 持卡人签名

(Signing according to Bank's record. #For thumbprints, please go to the Bank's branch with identification documents)

Date (DD/MM/YYYY) 日期

PART 3: FOR OFFICIAL USE ONLY

Date Received of Application Form: _____

Processed by and date: _____

Recurring card is a hassle-free and convenient mode of payment. Here are some answers to the most frequently raised questions:

1. How do I get started?

Complete this Recurring Card Payment form, with your customer name and account number. Email to care@pacificlight.com.sg, WhatsApp to +65 6266 1188 or mail the original completed form to:
PacificLight Energy Pte Ltd - Customer Service
8 Jurong Town Hall Road, #12-01/06 The JTC Summit, Singapore 609434
Please note that by completing this form you are consenting to allow payment via the applied Visa, MasterCard or AMEX.

2. How long do I need to wait before my recurring card payment is effective?

Continue paying by PAYNOW or other available payment modes for all your bills until your recurring card payment is effected, which takes approximately 1-2 weeks. You will receive a notification from PacificLight Energy Pte Ltd upon approval.

3. When will the recurring card deduction be made?

Your monthly payment will automatically be charged to your card account on the invoice date, do follow your card statement due date.

4. What happens if there are insufficient funds in my recurring card?

You may receive a notification from PacificLight Energy Pte Ltd informing you to make payments via alternate methods. However, you should still maintain sufficient funds in your bank account for the subsequent deductions.

5. Can I set a payment limit on my recurring card deduction?

Yes, you can set card limit with your bank, but you should ensure that the limit is sufficient to pay for all charges for PacificLight Energy Pte Ltd services, including GST. If the amount on your bill exceeds the limit, no deduction will be made from your recurring card. You will then need to pay your bill by PAYNOW or other electronic payment means before the due date.

6. Can I stop recurring card payment on a particular bill?

Contact PacificLight Energy Pte Ltd at 6266 1188 to check on the status.

7. How do I modify my recurring card details?

Email the Recurring Card Modification form to care@pacificlight.com.sg or WhatsApp to +65 6266 1188.

8. How do I terminate my recurring card payment?

Contact PacificLight Energy at 6266 1188. Alternatively, email the Recurring Card Termination form to care@pacificlight.com.sg or WhatsApp to +65 6266 1188.

9. What happens to my recurring card payment arrangement after termination of PacificLight account?

Your recurring arrangement will be terminated upon payment of final bill.

10. Should I be worried about a security lapse if I send my card details through email or WhatsApp?

PacificLight Energy puts utmost priority in protecting our customer's data, your email or WhatsApp message will be deleted upon processing of your application.



**POWER UP
WITH POSITIVE ENERGY**