

# POWER UP WITH POSITIVE ENERGY



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BUSINESS REPLY SERVICE  
PERMIT NO. 09486



**PacificLight Energy Pte Ltd**  
8 Jurong Town Hall Road,  
#12-01/06 The JTC Summit,  
Singapore 609434

GIRRO is a convenient, cashless mode of payment. To help you better understand the Interbank GIRRO payment method, here are some answers to the most frequently raised questions on GIRRO:

- 1. How do I get started?**  
Complete this GIRRO application form, with your customer name and account number. Send it back to us at:  
PacificLight Energy Pte Ltd  
Customer Service (GIRRO Application)  
8 Jurong Town Hall Road, #12-01/06 The JTC Summit, Singapore 609434
- 2. How long do I need to wait before my GIRRO arrangement is effective?**  
You will receive a notification from PacificLight Energy Pte Ltd informing you on approval.  
Continue paying by PAYNOW or other available payment modes for all your bills until your GIRRO arrangement is effected, which takes approximately 4-6 weeks.
- 3. When will the Interbank GIRRO deduction be made?**  
A deduction will only be made from your bank account when it is effected by PacificLight Energy Pte Ltd, and the amount deducted will be reflected in your bank statement and PacificLight Energy Pte Ltd's monthly bills, if any.
- 4. What happens if there are insufficient funds in my bank account?**  
You may receive a notification from PacificLight Energy Pte Ltd informing you to make payments via alternate methods. However, you should still maintain sufficient funds in your bank account for the subsequent deductions.
- 5. Can I set a payment limit on my GIRRO deduction?**  
Yes, you can, but you should ensure that the limit is sufficient to pay for all charges billed by PacificLight Energy Pte Ltd, including GST, if the amount on your bill exceeds the limit, no deduction will be made from your bank account. You will then need to pay your bill by PAYNOW or other electronic payment means before the due date.
- 6. Can I stop Interbank GIRRO payment on a particular bill?**  
You can contact PacificLight Energy Pte Ltd at 6266 1188 to check on the status. You should also inform your bank to stop the GIRRO payment.
- 7. What happens to my GIRRO arrangements that are no longer used?**  
You should review all your GIRRO arrangements periodically and terminate those arrangements that are no longer required with your bank.

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# GIRO APPLICATION FORM



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## PART 1: FOR APPLICANT'S COMPLETION

Please tick (✓) appropriately

New GIRO Instruction     Change GIRO Instruction

Name of Bank ("Bank") 付款人银行名称

My/Our Name as in Bank Account 付款人银行账户姓名

My/Our Bank Account No. 付款人银行账户账号

Contact (Tel/Mobile) No. 联络号码

Contact Person 联络人

Please mail the original completed form to:

PACIFLIGHT ENERGY PTE LTD, Customer Service, 8 Jurong Town Hall Road, #12-01/06 The JTC Summit, Singapore 609434.

- ✓ Please fill in all the fields. Incomplete forms may not be processed.
- ✓ Original Form and Signature are required.
- ✓ Use of Correction Fluid is not allowed.

Name of Billing Organisation ("BO")

^ Contracted party in PacificLight's Electricity Supply Contract.

PacificLight Customer Name/Company Name^  
和光能源客户姓名/公司名称^

PacificLight Customer BRN/UEN No. (For corporates only)  
公司注册号码

PacificLight Customer Account No. 和光能源账号

- (a) I/We hereby instruct the Bank to process the BO's instructions to debit my/our account.
- (b) The Bank is entitled to reject the BO's debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. The Bank may also at its discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- (c) This authorisation will remain in force until
  - (i) the Bank's written notice sent to my/our address last known to the Bank;
  - (ii) upon the Bank's receipt of my/our written revocation; or
  - (iii) upon the Bank's receipt of the notice of expiry from the BO.
- (d) This authorisation will be subject to the terms and conditions in this application and also the Bank's and PacificLight's terms and conditions.
- (e) I/We hereby consent to the disclosure of my/our personal data by PacificLight to the bank(s) for the purpose of facilitating the payments of my electricity bills to PacificLight via interbank GIRO. PacificLight may retain my/our personal data for such period as is necessary until there is no legal or business purposes for retention.

My / Our Signature(s) / Thumbprint(s)# / Company Stamp 签名  
(Signing according to Bank's record. #For thumbprints, please go to the Bank's branch with identification documents)

Date (DD/MM/YYYY) 日期

## PART 2: FOR PACIFLIGHT ENERGY COMPLETION

SWIFT BIC										PacificLight Bank Account No.											
M	B	B	E	S	G	S	G	X	X	X	0	4	0	1	1	5	2	3	4	5	9
M	B	B	E	S	G	S	G	X	X	X	0	4	0	1	1	5	4	7	0	5	1

[C]

[R]

PacificLight Customer Account No.

Name of PLE Approving Officer and Date

## PART 3: FOR BANK'S COMPLETION

To: PacificLight Energy Pte Ltd

This application is hereby REJECTED (Please ✓ accordingly) for the following reason(s):

- Signature / Thumbprint\* differs from Bank's records
- Signature / Thumbprint\* incomplete / unclear\*
- Account operated by signature / thumbprint\*
- Wrong account number
- Amendment not countersigned by customer
- Others: \_\_\_\_\_

Name of Approving Officer  
\*Please delete where applicable

Authorised Signature

Date

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